



INSIGHTS FROM INDABA

Ethiopia
ASCM

MEMBER SPOTLIGHT

Nigeria
Cameroon

MEET OUR AMBASSADORS

Sharing their
experiences from
the Global Indaba
2024 in Bangkok

MAY
2024

IAPHL OPEN DAY SESSION

"CO-CREATING THE FUTURE"

- Workforce Futures: Voices & Visions
- The Workforce of the Future Think Tank

IAPHL Secretariat

“

It is better to lead from behind and to put others in front, especially when you celebrate victory when nice things occur. You take the front line when there is danger. Then people will appreciate your leadership.

Nelson Mandela

”

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Magazine

IT IS THE PEOPLE THAT DELIVER, SO WE MUST CONTINUE TO PAY
ATTENTION TO THE PEOPLE.

Francis Kofi Aboagye-Nyame, Chair of PtD Coalition



FROM THE CHAPTER CHAIR TO THE COMMUNITY

Jacob Kuutuome (Ph.D.)

Chapter Chair at the IAPHL Governing Council

The 2024 PtD Global Indaba: An excellent platform for sharing a Global Diversity of Ideas in Promoting Healthcare Supply Chain Workforce Development!

It is with great pleasure and singular honor that I come your way in the second edition of the IAPHL magazine with a piece editorial message. I will give you a brief about our recent Global Indaba held in Bangkok, Thailand.

The 2024 Global Indaba, hosted by People That Deliver, marks a seminal moment in the advancement of health supply chain management. Uniting over 250 professionals from diverse sectors and regions, the conference fosters a collaborative arena for sharing insights, strategies and breakthroughs.

For me, the PtD Global Indaba symbolizes our collective commitment to transformative solutions that ensure equitable healthcare access. As we reflect on the knowledge shared and partnerships formed, let's carry forward Indaba's spirit of unity and innovation to address the complex challenges of global health delivery with a renewed drive toward empowering the healthcare supply chain workforce.



An Academic and
Healthcare Procurement
and Supply Chain
Management Consultant,

IAPHL Ghana Chapter
Leader, and Anglophone
IAPHL

Chapter Chair at the
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EVELYNE KAHARE

Public Health Pharmacist Specializing in Supply Chain & Pharmaceutical System Strengthening for primary health care facilities



Evelyne Wanjiru is an Assistant Chief Pharmacist with County Government of Nakuru-Department of Health with **over 12 years of health supply chain** experience in the public sector **working in the primary health care facilities.**

She holds a **Bachelors in Pharmacy, a Master in Business Administration-Strategic Management** and is currently specializing in Master in Science Health supply chains from Regional Centre of Excellence-Rwanda. She uses that experience to strengthen health supply chains within health centers, dispensaries and the community in line with her countries vision of Universal Health Coverage through enhancing Primary Health Care.

The panel discussions emphasized **the importance of investing in the workforce, adopting new policies, and focusing on stewardship and transformational leadership in health supply chain management.** It advocated for collective decision-making, multidisciplinary teams and strengthening governance structures to improve health supply chains.

It also highlighted the need for a **professionalized workforce** through adequate training and credibility building. Furthermore, it stressed the **importance of gender equality, collaborative networks and capacity building** in enhancing supply chain management efficiency and effectiveness.

Leadership is a continuous journey of growth, where leaders must complement their strengths with diverse talents and act as role models or mentors when needed.

IAPHL AT GLOBAL INDABA 2024

“CO-CREATING THE
FUTURE”

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At PtD GLOBAL INDABA, IAPHL designed and facilitated two interactive sessions focused on shaping the future of public health supply chains: **Workforce Futures: Voices & Visions** and **The Workforce of the Future Think Tank**.

IAPHL sessions were designed to give participants a chance to gather as a community and dig deeper into the topics, approaches and ideas surfaced over the first two days of the Indaba.

Taken together, the outcomes we achieved are:

- Possible futures imagined
- Emerging tools and solutions explored
- Gained/shared knowledge and skills with peers
- Connections created and networks strengthened
- Contribute to shaping IAPHL’s strategic direction and agenda

1

WORKFORCE FUTURES: VOICES & VISIONS

Drawing on serious play and futuring and foresight methods — especially design fiction — we envisioned possible health supply chain futures and explored the roles and influence of the workforce.

The session started by considering weak signals — surprising, ridiculous and even scandalous signs of an emerging phenomena that may be significant in the future (Hiltunen, 2010). Participants then imagined alternate supply chain workforce futures.

Some of the signals and imaginations that flourished from the activities were:

- Potential for digital contraceptives
- A future where technologies replaces 80-90% of our currently supply chain workforce
- What would training look like with more technologies and mobilization
- Outsourcing of supply chain functions
- No gaps or issues with LMIS reporting because technologies has taken the burden of humans
- Depopulation
- Pandemic



Christine designed and developed the session.



Icebreaker: “Would you rather...” - Douglas KENT (ASCM)

IAPHL AT GLOBAL INDABA 2024

THE WORKFORCE OF THE FUTURE THINK TANK

2



IAPHL Secretariat

Think tank discussions featured a series of open discussions, proposed and led by Indaba participants, to dig deeper into the most pressing topics and issues facing the workforce of the future and identify potential new directions and actions.

This session used a modified open space or “unconference” format, developed by Harrison Owen in the early 1980s to tackle common complex challenges while promoting creativity, leadership, and the capacity to self-organize.

Here are key themes that flourished :



SUPPLY CHAIN OPTIMIZATION

Improving public health supply chain efficiency and effectiveness is made through a well functioning max-min inventory control systems, automation, on-site segmentation, supplemental transport, and calculating total costs.

On an other hand, it is important to improve the last-mile distribution through community health workers. And where CHWs are not present, gaps can be filled by private providers or community actors (such as local providers for transport).

EQUITABLE WORKFORCE DEVELOPMENT

Developing the workforce capacities and skills, is key with an emphasis on including youth and women.

We should work on how to structure internship opportunities, foster mentorship, and enhance career mobility within an organization, and trainings to level up core skills.



WOMEN IN THE SUPPLY CHAIN WORKFORCE

Promoting the presence of women — especially in leadership roles — is key. It is important to understand the reality for women at each level of the supply chain (especially related to the environment and personal safety) as well as for ongoing advocacy, policy changes, and cultural shifts.

Mentors play an important role as role models — showing what is possible — and people who can provide guidance and just-in-time advice.



LOCALIZATION, COMMUNITY ENGAGEMENT & TECHNICAL ASSISTANCE.

There is a great need to invest in localization and community engagement. Challenges around “brain drain” and delivery of quality technical assistance is increasing. The provision of TA should be professionalized, because many providers are not qualified and mistakes abound.

Competition among development partners creates barriers to effectiveness and efficiency. It is crucial to rethink how development assistance is delivered, and stop “the development industrial complex.”

We should advocate for different financial flows and more local entities in the driver’s seat — at the center of ideation and execution.



DIGITALIZATION & ADOPTING TECHNOLOGY.

It is important to invest in digitization and technology adoption in supply chain management.

This transition requires careful consideration of data governance, starting small and iterating based on a functioning paper-based system, and ensuring value to end-users (versus extra tasks for workers).

COLLABORATION & PARTNERSHIPS.

Collaboration among stakeholders, including public and private sectors, development partners, and local entities, was highlighted as essential for overcoming challenges and optimizing supply chain operations.



IAPHL AT GLOBAL INDABA 2024

RALLY POINT



An informal, friendly space where participants could relax, connect and share emerging insights.

The Rally Point featured dynamic background banners, cozy couches and coffee tables.

It was staffed by IAPHL staff and Ambassadors, who welcomed the participants.



SKILL SHARE



As part of welcoming participants to the IAPHL Rally Point, we invited them to identify what they wanted to learn, or a skill/approach they could share with others.



We facilitated a matchmaking service to connect people who want to learn with people who want to share.

We did get one match: Rakotonalala T. hosime and kwadwo koduah Owusu, who discussed about how to improved quality and availability of public health commodities at the last mile.

ZERIHUN ZEKARIYAS

Health Supply Chain Specialist
IAPHL-Ethiopia Ambassador &
IAPHL Community Mobilizer



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LESSONS FROM IAPHL - ETHIOPIA CHAPTER

“Daily Supply Chain Terminologies” (Term of the Day)

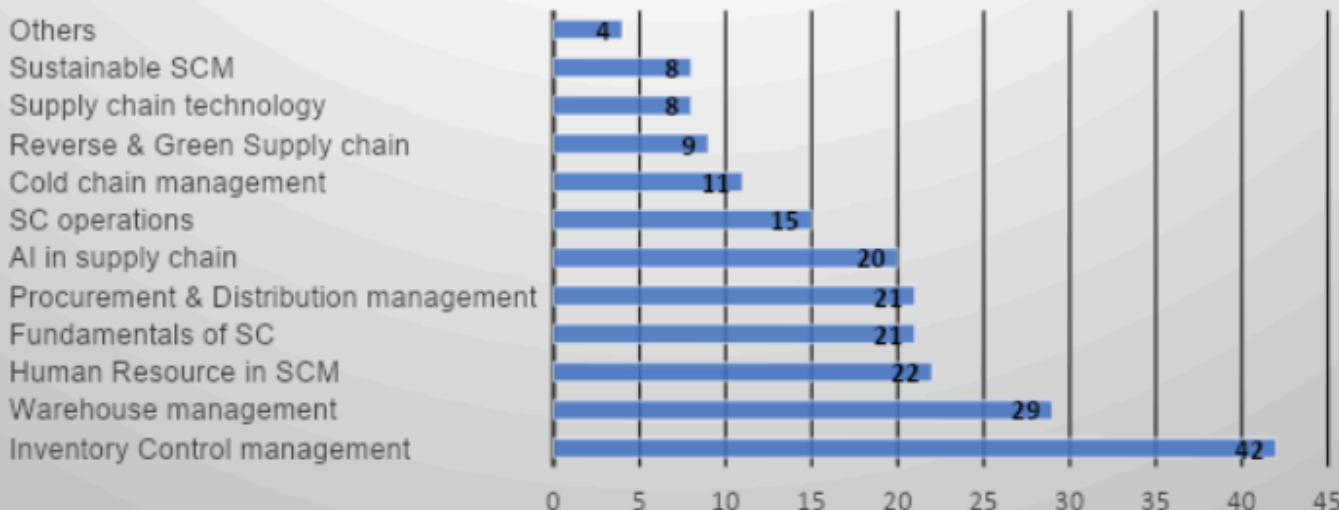
The Ethiopian IAPHL chapter stands out internationally for its active engagement. It regularly posts supply chain terms on social media, primarily through Telegram, starting on April 17, 2021, by Tesfaye Seifu, succeeded by Tsion Tsegaye, and now led by Zerihun Zekariyas.

It prioritizes continuous learning with methods like Term of the Day, Book of the Week and online learning and discussions. The aim is to keep members updated, foster discussion and strengthen community bonds.

Over three years, it has attracted **over 524 members** who actively participate in daily discussions and debates, followed by access to online learning materials for better understanding.

Topics discussed during the third phase:

Topics posted & discussed from Sep-Apr/2014 IAPHL Ethiopia Chapter



INSIGHTS FROM INDABA

GLOBAL HEALTH SUPPLY CHAIN ASSESSMENTS



Fernanda Debellian

Regional Director for Central and South America and Solutions Architect for Sustainability and Global Health (ASCM).

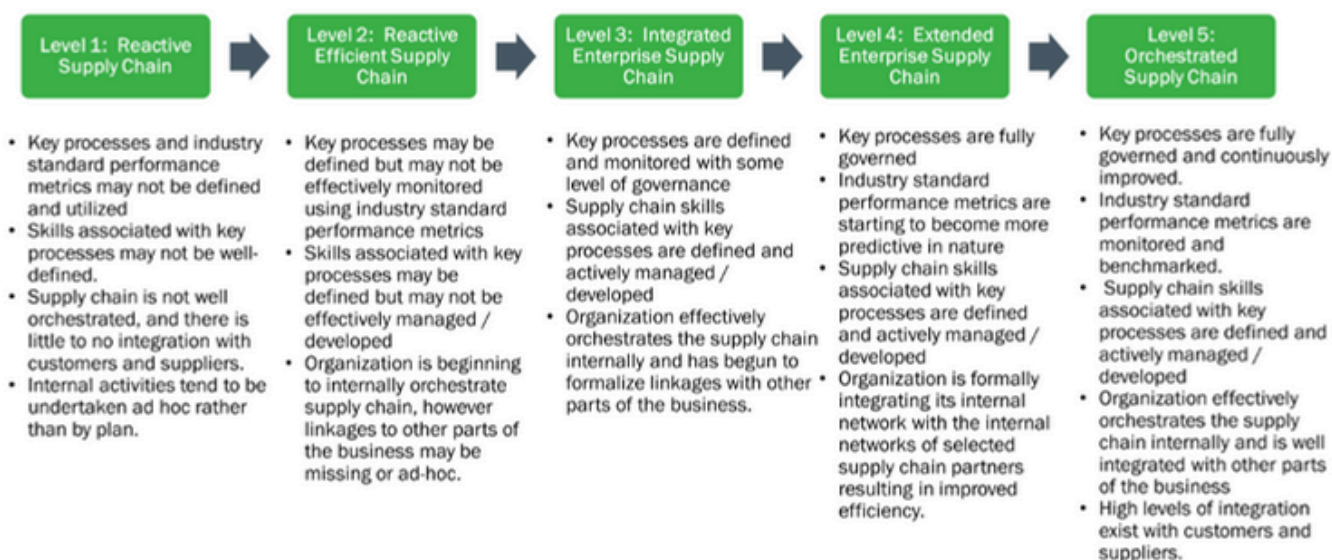


The ASCM Global Health Maturity Assessment, now available at no cost for the Global Health community, is a powerful tool designed to elevate and enhance supply chain performance on a global scale. By offering a comprehensive framework that evaluates various dimensions such as strategy, governance, processes, metrics, and technology enablement, this assessment empowers organizations to gain valuable insights and drive impactful improvements.

Beyond just assessing the current state of supply chains, this tool enables stakeholders and donors to pinpoint key focus areas for enhanced supply chain maturity. It not only paints a vivid picture of the supply chain landscape but also guides efforts and resources toward the most impactful areas for advancement, providing a holistic view across the end-to-end supply chain.

Moreover, assessments play a crucial role in establishing a baseline for monitoring progress as organizations embark on supply chain enhancement projects. With the GHMM V9 dashboard tracking and visualizing progression over time, continuous improvement initiatives are well-supported, offering a pathway for ROI analysis and sustainable growth.

Aggregate Supply Chain Maturity Levels



INSIGHTS FROM INDABA

GLOBAL HEALTH SUPPLY CHAIN ASSESSMENTS



Fernanda Debellian
Regional Director for Central and South
America and Solutions Architect for
Sustainability and Global Health (ASCM).

GHMM V9 Assessed Categories



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Ref	GHMM V9 Category	SCOR Reference
1	Health Facility (HF) Visibility	Plan
2	SDP/HF Inventory Management	Fulfill
3	SDP/HF Order Management	Plan
4	Warehouse/Store Visibility	Fulfill
5	Store Inventory Management	Fulfill
6	Store Order Management	Order
7	Warehouse/Store Operations	Fulfill
8	Transportation	Fulfill
9	Expiry and Waste Management	Orchestrate
10	Procurement	Source
11	Infrastructure and Assets	Orchestrate
12	Performance Management	Orchestrate
13	Analysis and Evaluation	Orchestrate
14	Demand Planning	Plan
15	Supply Planning	Plan
16	In- Country Investments and Fund Management	Orchestrate
17	Financial Management	Orchestrate
18	Strategy & Governance	Orchestrate
19	Staff Training	Orchestrate
20	Patient-Focused Performance	Orchestrate
21	Key Metrics	Performance

For further details on accessing the Global Health Maturity Tool, feel free to reach out to globalhealth@ascm.org. Unlock the potential of your supply chain and pave the way for transformative advancements in global health supply chain management.

LESSONS FROM IAPHL- ETHIOPIA CHAPTER

“Daily Supply Chain Terminologies” (Term of the Day)

Challenges:

- Internet connectivity issues
- Workload on leaders

Lessons Learned:

- Empowering the Supply Chain workforce
- Leveraging technology for professional growth
- Ensuring easy access to discussions
- Expanding the initiative to country chapters

“Term of the Day” in numbers

Average discussion per post per day	10
Average reactions per post per day	20
Number of people who see daily post	500
Impact to the audience	100%

Conclusion:

This initiative deserves recognition and dissemination within the IAPHL international community and platforms.



Member spotlight

NIGERIA

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TONY ANAMMAH, B.PHARM, M.SC, MCIPS (CS)

**International Health Programs
Management Expert | Chartered
Procurement and Supply Professional
| Humanitarian Logistics Specialist |
Pharmacist | M.Sc Procurement
Logistics and Supply Chain
Management**



Meet Tony Anammah, the Project Director at MEBS Global Reach LC for The Global Fund contracts.

Tony's journey from pharmacist to supply chain expert is truly inspiring! With over 20 years of experience, Tony Anammah has been supporting health program implementation, specializing in supply chain management, procurement and logistics.

His role now, as project director, is to oversee the contracts awarded to MEBS Global Reach LC regarding the warehousing and distribution of malaria commodities in Nigeria.

In this IAPHL Member Spotlight, We delved into his professional journey, highlighting the crucial role mentorship and a community of practice, like IAPHL, played in his career development.

Tony Anammah also advises building a strong foundation, embracing mentorship, and staying curious in this dynamic field.

Member spotlight

CAMEROON

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UNFPA
Supply Chain
CHAMPIONS

THE RIPPLE EFFECTS OF WOMEN
IN THE SUPPLY CHAIN



MEET **Barbara Bonny**,
Supply Chain Specialist
UNFPA Cameroon Country Office



MEET BARBARA BONNY, SUPPLY CHAIN SPECIALIST, UNFPA CAMEROON COUNTRY OFFICE

IAPHL 2022 PtD INDABA Zambia Ambassador Barbara is a transformative force within Cameroon's supply chain landscape. With her kind and strong leadership, she empowers her team to navigate and solve complex challenges.

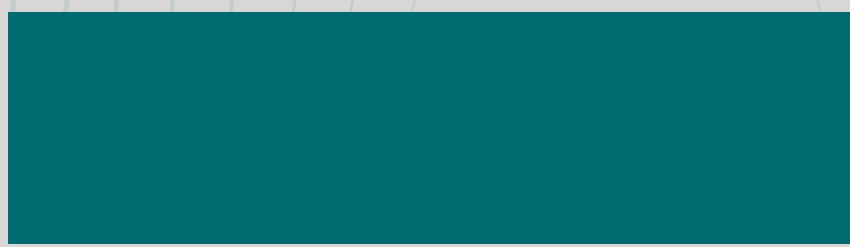
Barbara has fostered open communication channels, implemented new efficient supply chain management systems and instilled a culture of continuous learning with her team.

Not only does she inspire internally, but her expertise and work also ripples outwards. Barbara's strong technical knowledge and collaborative spirit has strengthened the supply chain management between UNFPA partners, driving a responsive and resilient supply chain system to reach women and adolescents in Cameroon.

Congratulation Barbara for your achievements and good work.

Pictures Wall

PTD INDABA



NEWS AND RESOURCES



CONGRATULATIONS

Congratulation to Jacob Kuutuome for his Ph.D in Procurement and Supply Chain Management.

CMCOMMS Medical Logistics Practitioner Training Program

Background
 Good Storage and Distribution Practices Guidelines (GSDP) in order to address risks inherent in the supply chain of medical products the World Health Organization (W.H.O) introduced GSDP guidelines. These guidelines are applicable to all parties involved at different stages of the supply chain of medical products from health logistics, logistics service providers, transport companies, forwarding and clearing agents and their employees.

GSDP Compliance
 Logistics and all supply chain professionals have to be proactive in exercising due care and diligence in ensuring that the physical integrity and safety of medical products and their packaging is maintained throughout the supply chain especially when in transit until the last mile delivery.

Course Outline

- Week 1: Medical Logistics Module**
 - Good Storage and Distribution Practices (GSDP)
 - Risks in the supply chain
 - Pharmaceutical Quality Assurance
- Week 2: GSDP applicable to Medical Logistics Module**
 - W.H.O. GSDP Guidelines
- Week 3: Upstream Logistics Module**
 - Freight forwarding and handling of medical commodities
- Week 4: Inland Logistics Module**
 - Port handling and Customs clearing of medical commodities
- Week 5: Downstream Logistics Module**
 - Warehousing and distribution performance indicators
 - Last mile delivery including hard to reach areas

Targeted Participants
 International Association of Public Health Logisticians (IAPHL) members worldwide
 International Pharmaceutical Federation (IFP) members worldwide
 Health and Humanitarian logistics and supply chain professionals
 Pharmacists and pharmacy technicians
 Freight Forwarders and Customs Clearing Agents

Full Training Program Cost
 - 50% Scholarship for IAPHL members **USD50**
 - 50% Scholarship for IFP members **USD50**
 - Non members **USD100**

Cost per Module
 - 50% Scholarship for IAPHL members **USD15**
 - 50% Scholarship for IFP members **USD15**
 - Non members **USD30**

Dates
 - Registration and payment from 5 April 2024 to 30 May 2024
 - Training begins from 24 May 2024

For further information
 Please Contact us on
 WhatsApp : +26374836222
 Email : wilchands@gmail.com
 wilchands@cmcommsqa.com
 Website : www.cmcommsqa.com

RECOGNITION
 SAAP MCIP ASCA

CMCOMMS MEDICAL LOGISTICS PRACTITIONER TRAINING PROGRAM

The CMCOMMS Medical Logistics Practitioner Training Program is a practical competence-based continuous professional development program combining the disciplines of Medical Logistics , Pharmaceutical Supply Chain Quality Assurance and Good Practices.

Special offer of 50% Scholarship for IAPHL members.

REGISTER

THE SECOND COHORT OF THE COLLECTIVE LEARNING CERTIFICATE: SUPPLY CHAIN FOR HEALTH COURSE FOR NIGERIA.

PHL Nigeria Chapter **BEE SKILLED**

THE ASSOCIATION OF INDUSTRIAL PHARMACISTS OF NIGERIA, INTERNATIONAL ASSOCIATION OF PUBLIC HEALTH LOGISTICIANS (NIGERIA CHAPTER) AND BEE SKILLED BRINGS

Collective Learning Certificate 1 and 2 Supply Chain for Health

CLC 1 + 2 Course Fee: NGN 149,999
 Early Bird Discount - 50% discount
STARTS FROM JUNE 24TH, 2024

For pharmacists, logistics professionals, nurses and other health professionals in Nigeria!

RECOGNIZED BY THE PCN AND PHARMACISTS CAN GET 10 MCPD CREDITS

USE THE REFERRAL CODE WHILE REGISTERING

UKAMAKA OKAFOR CODE: UKMK042024

Scan to Register

kamal.abusaed@yahoo.com or sjoshi@beeskilled.com
 +2348033898351, +2348165370750, +918076556756

The Association of Industrial Pharmacists of Nigeria (NAIP), International Association of Public Health Logisticians (IAPHL- Nigeria Chapter) and Bee Skilled brings to you the second cohort of the Collective Learning Certificate: Supply Chain for Health course for Nigeria.

This program is meticulously designed for pharmacists and other health professionals seeking to deepen their competencies in health supply chains.

Reserve your spot in the upcoming cohort.

Spontaneous calls and webinars

Re-watch webinars and spontaneous calls and let's continue the discussion on the listserv.

TRENDS AND THE FUTURE WEBINAR SERIES

Charting a path to success: Navigating healthcare performance management

Join our webinar to learn more.

Date: 3 April 2024
Time: 1 pm
 (Universal standard time - UTC)

Speakers:
 - Sabacca Turner, USAID
 - Karim MahmudZAWAL, Project Delivery Manager, Project Lead Mile
 - Jonathan HARRIS, Resource Manager, USAID, Project Lead Mile
 - HANSI LAMOTSE, Human Resource SME, Project Lead Mile

Project Lead Mile USAID IAPHL

Trends and the Future Webinar - co-hosted with IAPHL, PLM, and USAID



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Partners With Us



We would like to thank our key donors, [USAID](#), and [JSI](#), for their unwavering support to IAPHL over the past twelve years. Your support has helped build the capacity of public health supply chain operators and managers as part of global efforts towards universal health access.

Donors



USAID
FROM THE AMERICAN PEOPLE

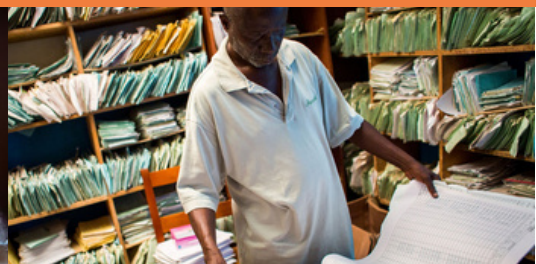


Sponsors

Special thanks to our current sponsors:



If you work for or know of any organization that would be open to fund or sponsor IAPHL so that the association can continue to support its members, please reach out to iaphl@jsi.com and receive detailed guidelines.





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WHO IS IAPHL

Public health logisticians have a critical but often undervalued role in providing life-saving health services. Especially in developing countries, supply chain management is often not recognized as a profession that requires specialized training. The International Association of Public Health Logisticians was established in 2007 to promote the professionalization of the field of public health logistics through education and information sharing. The association supports logisticians worldwide by providing a forum for members to network, exchange ideas, and improve skills. Members come from over 150 countries, a variety of professional backgrounds, and represent all levels of the supply chain.

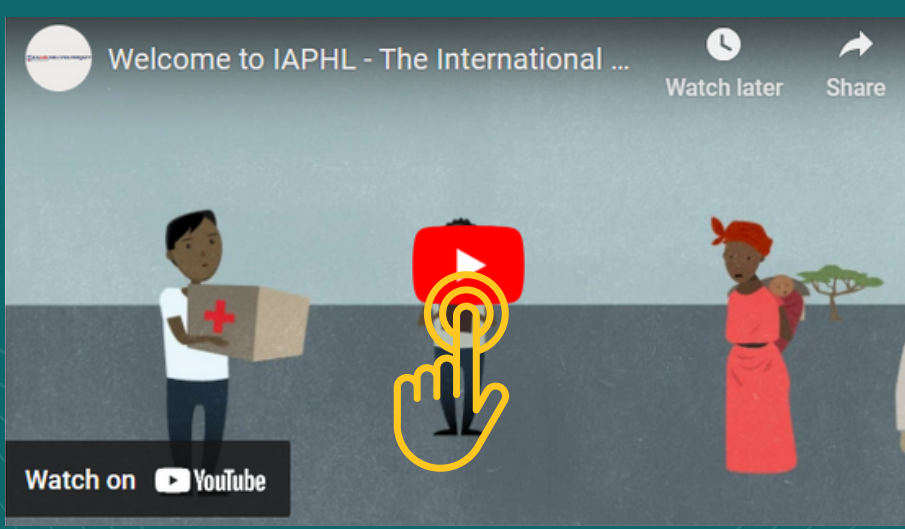
VISION

A world where strong and well-run supply chains reach all people with life-saving health products.

MISSION

To enable people working in public health supply chains, especially in the global south, to connect, learn, and succeed.

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