### COMMUNITY SPOTLIGHT

Senegal Zimbabwe Ghana Nigeria Turkiye Togo Congo Pakistan Guatemala

### MEET OUR AMBASSADORS

Sharing their experiences from the Global Indaba 2022 in Zambia

# A PHL Magazine

A GROWING COMMUNITY: THE HUMANITARIAN COMMODITIES LOGISTICS GROUP

DATA QUALITY AUDIT ON PHARMACY SPECIFIC DATA

Insights from the Listserv

CONTRACTOR OF

AUGUST 2023

### **EDITORIAL MESSAGE**



## FROM THE ED TO THE COMMUNITY

### Timilehin Omole

#### Ladies and Gentlemen,

I am truly excited to introduce to you the inaugural IAPHL Magazine. The process of putting this first publication together reveals some latent potential and new opportunities within our dynamic community of practice.

Some of which include the ripple impacts we have made in other communities. This all together makes me even more optimistic about the future.

The IAPHL Magazine by design is a quarterly publication. It puts together several pieces of information in one place to enrich our engagement, learning and reach.

Each edition will attempt to take us around the world, meet our members where they are to hear from them, herald our vision and highlight cutting-edge insights from the industry to the delight of readers. The magazine is currently published as a digital product to be shared widely. Interestingly, it contains very engaging videos and pictures. With time, I anticipate that it will evolve to include both digital and print versions. As an important advocacy tool, we can have a session customized to chapters for country or region-specific context.

As with many firsts, this product is very much open to further iterations. I encourage you to make observations as you read or listen and return back to us with recommendations on how we can make this even better.

Finally, I would like you to join me in celebrating the secretariat team who doubled as the editorial team led by Natty for this excellent job. Thanks to the different contributors who devoted time and resources to share the quality content in this edition. We are together grateful that we have your ears and eyes to reach your hearts.

Do have an enriching experience through the pages of this beautiful piece!

Timi





### SENEGAL

In an effort to enhance the efficiency of health systems, the Senegal chapter of the International Association of Public Health Logisticians (IAPHL) recently organized a training workshop focused on the significance of health logistics. The primary objective of this workshop was to empower healthcare professionals in logistics management, enabling them to improve the overall effectiveness of their operations.

The workshop brought together a diverse array of participants, including students specializing in logistics and medical secretarial studies, as well as individuals actively engaged in healthcare logistics. Throughout the training session, attendees were given the opportunity to exchange valuable insights, learn from one another, and acquire new skills to enhance their respective roles in the field.













Dr T. Chabaya Senior Public Health Supply Chain Consultant Secretary General IAPHL Zimbabwe

BACKGROUND TO IAPHL ZIMBABWE

#### **MAY 2019**

Inaugural meeting of the Chapter in Harare, Zimbabwe

#### OCT 2020

Established an Executive Committee whose mandate is to oversee the implementation of the Chapter's strategy.

### FEB 2021

Developed a Constitution – adopted by members

### FEB 2021

Registration as a Private Voluntary Organisation with the government of Zimbabwe – pending approval



### **ZIMBABWE'S ACHIEVEMENTS**

With funding from the Bill & Melinda Gates Foundation, IAPHL launched a small grants program in 2021, allowing IAPHL Country Chapters to apply for funding for various chapter growth and health supply chain activities. By the end of the program, IAPHL awarded 25 small grants, totaling an investment of more than \$50,000.

IAPHL Zambia were able to secured 3 small grants during the period 2021 - 22 from Bill & Melinda Gates Foundation. More info here.





3



Dr T. Chabaya Senior Public Health Supply Chain Consultant Secretary General IAPHL Zimbabwe

### **ADDITIONAL ACHIEVEMENTS**

**BACKGROUND TO** 

**IAPHL ZIMBABWE** 

### **OCTOBER 2022:**

- Zimbabwe became the first Chapter to receive a sponsored training on advocacy
- About 15 members received the training
- The Advocacy Program was completed in a period of 6 months



#### WEBINAR

SMART Advocacy for Supply Chain Management An Introduction to IAPHL's Toolkit

### GOING FORWARD.... ZIMBABWE LOOKS FORWARD TO:

- To enhance partnerships and synergies with Public Health Training Institutions such as Bee Skilled Global (India) CMCOMS (Zimbabwe) and other global institutions.
- To enter into MoU/s with universities, hospitals and Ministry of Health in various areas.









The Center of Applied Research and Innovation in Supply Chain Africa – CARISCA, is an interdisciplinary center of excellence established at the Kwame Nkrumah University of Science and Technology (KNUST) in partnership with Arizona State University (ASU) as part of the premier BRIDGE-TRAIN Programme of the United States Agency for International Development (USAID).

The center is envisioned as a globally recognized, locally owned hub for generating and translating innovative research into positive development outcomes for Ghanaian and pan-African supply chains, driving country self-reliance, and increasing the impact of USAID investments in sub-Saharan Africa.

The Center is harnessing innovative research in supply chain management, drawing on the social sciences, industrial and systems engineering, computer science, mathematics, economics, marketing, finance, and management, to take on significant development challenges and address barriers to development caused by inefficient and ineffective supply chains. The center's focus on supply chain management and innovation reflects a large body of research showing that efficient local supply chains are crucial to local, regional, and national economic development.

CARISA is a an important center for a human capital development for a supply chain and IAPHL members. The Ghana IAPHL chapter and the anglephone council chair were also part of this summit.







**Certified Lean Supply Chain Leader, Pharmaceutical Economy and Policy Analyst, and Health System Strengthening Expert,** Ricardo Missihoun has been recently awarded in recognition of his excellence advisory services, dedication, passion, and commitment to the health systems strengthening through the development of the private healthcare sector network in West Africa.

Ricardo Missihoun has been reappointed again as the FOASPS board advisor, by the new elected Chairman of the Board of Directors of FOASPS (2023-2025), Dr. Joseph BOGUIFO. This happened from July 6-8, 2023, in Abidjan, during the high-level policy dialogue conference between the public and private health sector towards achieving universal health coverage (UHC) organized by the West Africa Private Healthcare Federation (WAPHF/FOASPS).

This award and recognition are the result of a long professional journey of more than 15 years of experience in the support of the creation and management of the professional organizations in supply chain and logistics and health in view to impact the health SC and logistics professionals' community in Benin, West Africa, and Africa.

Ricardo has been also an active member from the inception and leader on IAPHL. He is also currently serving on the Governing Council as well as being a Francophone Chapter Chair.



**IULY 2023** 

Fédération Africaine des Associations des Logisticiens

With our-Oreasese APPECIATION **RECEASED MISSINGOUND** people for the Freedow of COASES (2015-202) In recegnition of your support, commission and dedicated Sorvice to Tedioculie: Chase: Articlation du Sactour Drive data Sanzé (COASESMARCE)



# Member spotlight



TURKIYE

### ESMA DENIZ YILMAZ

ESMA I

Esma Deniz YILMAZ, an IAPHL member since 2015, is a PhD candidate at Uludağ University, an expert on logistics cases at local courts, and Director of Logistics at GMSS LTD.

NIGERIA

cc 🌣

**JULY 2023** 

IBHATE DESTINY EBHODAGH

### **DESTINY IBHATE**

DESTINY Ibhate Ebhodaghe, is an IAPHL member since 2021 and a 500 level student from Faculty of Medical Laboratory Science Ambrose Alli University, Edo State Nigeria. Destiny is a public health enthusiast and supply chain manager and logistician, and founder of the Initiative MEDICS MANOEUVRE targeted at Impacting lives through Science.

## **MEET OUR AMBASSADORS**

## **JULY 2023**





Amara Sesay



Altaf Birjarani





**Umesh Gupta** 



Olga Muza



**Kidus Tesfaye** 







**Barbara Bonny** 





Haruna Sabo



**Ukamaka Okafor** 

in

Zerihun Zekarias

**Bright Mapiki** 



### Altaf Bijarani - IAPHL Pakistan Ambassador

Meet Altaf, a Public Health Procurement & Supply Chain manager working in Pakistan. Altaf is also currently serving on the IAPHL Governing Council as a member-at-large.



### Ivan K. ZINGA - IAPHL Congo Ambassador

Meet Ivan, a Global Supply Chain Manager from Congo, working in Senegal.





### Haruna - IAPHL Nigeria Ambassador

Meet Haruna Sabo, a Warehouse manager at Jigawa pharmaceutical company ltd.

## Insights from the Listserv

### A GROWING COMMUNITY: THE HUMANITARIAN COMMODITIES LOGISTICS GROUP

If you work in humanitarian crisis settings, you might have joined the Humanitarian Commodities Logistics (HCL) community, a subgroup of IAPHL.

HCL community is a place to share information of interest to those working with health supply chains in the humanitarian context.

So how did the HCL community become part of IAPHL? In 2018, the USAID-funded <u>Building</u> <u>Capacity to Improve Pharmaceutical and</u> <u>Medical Commodity Management in</u> <u>Humanitarian and Emergency Settings</u> <u>program</u>, managed by JSI, created HCL as a way to support health logisticians working in humanitarian settings.

The project strengthens the capacity of supply chain staff from international organizations and local NGOs by equipping them with training, guidance, resources, and follow-up support. By engaging humanitarian responders and creating content relevant to this segment of health logisticians, HCL has grown to more than 700 members.

JSI Senior Technical Advisors Anabella Sánchez and Nora Quesada jointly lead the project's <u>online Education Series</u>

<u>technical discussions.</u> Anabella frequently posts to both IAPHL and HCL to share learnings from the project and keep the discussion going.













## Insights from the Listserv



### NEW LEARNING BRIEF ON DATA REVIEW TEAMS

JSI Knowledge Management Advisor Anne Marie Hvid is based in Arlington, Virginia, US

In June, the Humanitarian Commodities Logistics (HCL) Community of Practice, a chapter of IAPHL, shared the brief <u>Improving Supply Chain Performance</u> through Data Review Teams, which is part of a series of learning briefs focusing on supply chain practices that humanitarian partners can implement to improve the delivery of pharmaceutical and medical commodities. It highlights data review teams (also known as IMPACT teams) as a powerful practice for improving supply chain performance in humanitarian crisis settings.

IMPACT teams can empower and motivate staff, align partner efforts, and encourage a culture of data use for informed supply chain management decisions. The brief showcases the work of the <u>International</u> <u>Rescue Committee (IRC)</u> in Nigeria, prepared with the support of the <u>Building</u> <u>Capacity to Improve Health Commodity</u> <u>Management in Humanitarian and Disaster</u> <u>Settings project</u>, funded by USAID's Bureau for Humanitarian Assistance.



An IRC medicine storage facility. Photo: IRC



Impact Team Model Source: Impact Team Standard Operating Procedures, JSI Research & Training Institute and inSupply Health, 2022.

# **Insights from the Lister**

International rescue committee

### DATA QUALITY AUDIT ON PHARMACY SPECIFIC DATA

In May 2023, I initiated a discussion on the Data Quality Audit for Pharmacy specific data in the IAPHL community to inform the review of data that we receive from our supported health facilities. Pharmacy data is a critical driver in the supply chain of health commodities.

It enables supply chain managers to make informed decisions, enhance efficiency, and ensure the availability of essential health commodities to meet the needs of healthcare facilities and ultimately improve patient outcomes. The need for these data to be accurate and reliable cannot be overemphasized. This conversation generated discussions that supported us in the development of a DQA template to support in carrying out our task of data review.

Some learning and discussions include the following:

- The need for standardized data collection and storage practices across pharmacies across board. Inconsistent data formats, incomplete records, and discrepancies in coding were identified as common challenges, leading to data inaccuracies.
- The need for regular data audits and assessments, it is important to establish audit frameworks to evaluate data quality metrics such as completeness, accuracy, timeliness, and consistency.
- The need to at periodic intervals involves data experts and stakeholders to conduct comprehensive audits, identify data gaps, and develop remediation strategies.
- The importance of integrating data governance practices and ownership, defined roles and responsibilities, and data quality policies for pharmacies.
- The importance of training and education to enhance data literacy among pharmacy staff, enabling them to understand the importance of data quality and adhere to best practices.
- The need to define and standardize generic pharmacy indicators across all projects for the pharmacy domain.

Simply put, the discussion recognized the significance of data quality audits in the pharmacy domain to ensure accurate, reliable, and actionable information. Implementing standardized practices, conducting regular audits, and fostering a culture of data governance were recognized as essential steps toward improving data quality and reliability in the pharmacy enabling effective decision-making.





# NEWS AND RESOURCES

### Workplan Approved

The Governing Council has approved the IAPHL <u>Global Workplan 2023-2024</u>. This is an important document that would guide the implementation of the <u>3-year Strategic Plan</u>. The focus of the 16-Budget Line workplan is around the 3 strategic goals of the strategic plan; a. Organization & Governance, b. Chapter Development and c. Members Engagement and Development. I would like to thank the Governing Council and Chapter Council for working with the secretariat to achieve this over the last two months.

### COMMUNITIES OF PRACTICE within and across organizations A GUIDEBOOK

What does it take to launch and sustain a community of practice initiative? This book helps guide individuals, teams, and organizations through the process. It is for organizational leaders to create a conducive environment, community leaders launching and sustaining their communities, people in various roles to facilitate meetings, activities, and... <u>Read more</u>

### Humanitarian Commodities Logistic - IAPHL HLC sub-group.

Check out IAPHL Humanitarian commodities logistics portal. Great discussions and resources are available moderated by Anabella Sanchez and the HCL sub-group around best practices in humanitarian logistics. We recognize the tools, resources and engagement generated. Let's keep the energy and engagement to ensure we are continuously learning and sharing knowledge <u>Humanitarian</u> <u>Commodities Logistics (iaphl.org)</u>

## Policy paper on traceability of medical products – WHO

This policy paper outlines the features of existing traceability systems and provides guidance on developing workable traceability regulation. In the light of the widely varying needs, capacity, and resources of Member States, the risk mitigation and sustainability strategies embedded in implementation efforts will vary. Given the range of possible... <u>Read more</u>

## Upcoming Events

- Governing council (September 27th,2023)
- Chapter council Anglephone: (August 9th, September 13th, October 11th)
- Chapter council Francophone: (August 15th, September 19th, October 17th)
- Combined Chapters (September 2023)
- Membership global meeting (Nov 3rd, 2023)
- Webinar (Tentative Calendar <u>here</u>)
- TechNet 21 conference in Panama (October)





## Partners With Us

We would like to thank our key donors, <u>USAID</u>, <u>the Bill & Melinda Gates Foundation</u>, and <u>JSI</u>, for their unwavering support to IAPHL over the past twelve years. Your support has helped build the capacity of public health supply chain operators and managers as part of global efforts towards universal health access.

### Donors



BILL& MELINDA GATES foundation



**Sponsors** 

Special thanks to our current sponsors:







If you work for or know of any organization that would be open to fund or sponsor IAPHL so that the association can continue to support its members, please reach out to <u>iaphl@jsi.com</u> and receive detailed guidelines.







### WHO IS IAPHL

Public health logisticians have a critical but often undervalued role in providing life-saving health services. Especially in developing countries, supply chain management is often not recognized as a profession that requires specialized training. The International Association of Public Health Logisticians was <u>established in 2007</u> to promote the professionalization of the field of public health logistics through education and information sharing. The association supports logisticians worldwide by providing a forum for members to network, exchange ideas, and improve skills. Members come from over 150 countries, a variety of professional backgrounds, and represent all levels of the supply chain.

### VISION

A world where strong and well-run supply chains reach all people with life-saving health products.

### MISSION

To enable people working in public health supply chains, especially in the global south, to connect, learn, and succeed.



**WIAPHI**