

**IAPHL Online Discussion April 2014  
Addressing Human Resources in Health Supply Chains**

The human resources (HR) required to run health logistics and supply chains have come under increased focus over recent years with The People that Deliver Initiative formed in 2011. This three week online discussion will introduce HR as a barrier to SCM effectiveness, introduce a systematic approach that is being used to address HR issues, and take a closer look at education approaches. Please join in the discussion and share your experiences. **You need to be a member of IAPHL to access the discussion, so go to <http://iaphl.org/> for more information.**

**Week one: HR as a barrier to effective health supply chains  
14th to 18th April 2014**

**Moderator: Pamela Steele, MBA**



Pamela Steele is director and principal consultant at Pamela Steele Associated (PSA) Ltd, a consultancy specializing in supply chain management in the international development and humanitarian sectors. Pam has an MBA in Supply Chain Management and is a doctoral (DBA) student at Cranfield University, UK, researching the health supply chain in developing countries. She is the incoming Lead of the People that Deliver Initiative Research Working Group. Pam's career has spanned over 25 years in logistics and supply chain management in international development. Previous employers include UNICEF, UNFPA, Oxfam Great Britain, the International Committee of the Red Cross (ICRC) and World Vision International.

**Week two: Taking a systematic approach to Human Resources for Supply Chain Management**

**21st to 27th April 2014**

**Moderator: Erin Hasselberg, MS**



Erin Hasselberg is the Principal Advisor, Human Resource Capacity Development, Supply Chain Management System project (SCMS), and the People that Deliver Initiative Technical Working Group Lead. Erin has worked in public health supply chain management for 10 years and currently manages the capacity development portfolio for SCMS' global activities across 22 field offices in Central America, Africa, and Asia.

**Week three: Pre service education and continual professional development as a critical component in HR**

**28th April – 2nd May 2014**

**Moderator: Andrew Brown, BPharm, PhD**



Andrew Brown is the Executive Manager of the People that Deliver Initiative. Andrew joined the Initiative in June 2013 following an Assistant Professor position at the University of Canberra. He is a pharmacist by background with an 18 year career in hospital and community pharmacy before engaging in supply chain management capacity development since 2007. His initial country based activity has been in the Asia Pacific Region with UNFPA and WHO.